
PREDICTING CONSUMER BEHAVIOR THROUGH AI-DRIVEN PSYCHOLOGICAL PROFILING: A COMPREHENSIVE ANALYTICAL PERSPECTIVE

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Abstract

The study will look at how AI-based psychological profiling can be used to predict consumer behavior including how demographic factors can impact perceptions and acceptance of major machine learning strategies. The study compares three major AI methods, including supervised learning, unsupervised learning, and deep learning, to learn how gender and marital status determine consumer attitude towards these technologies. Findings represent that the perception of supervised and unsupervised learning tends to be more positive than deep learning, which implies the greater familiarity and confidence in less complex, interpretable AI-based models. Unsupervised and deep learning had a great gender difference, with differences in levels of technological awareness and engagement. Marital status was found to be a better predictor and married people were most tolerant of supervised and unsupervised learning and unmarried people of deep learning approaches. These results underscore the importance of incorporating demographic nuances into AI-driven marketing strategies. By understanding how consumer segments respond to different AI models, organizations can enhance predictive accuracy, personalize marketing efforts, and design more ethical and effective digital engagement frameworks. Ultimately, the study contributes to the growing body of knowledge on consumer analytics by linking machine learning methodologies with psychological profiling and demographic insights.

Keywords: AI-driven psychological profiling, Consumer behavior prediction, Supervised learning, Unsupervised learning and Deep learning

INTRODUCTION

Consumer behavior has been an issue of primary concern among marketers, psychologists as well as business strategists. Conventional methods, such as surveys, interviews, focus groups, and observational research, though useful, do not tend to portray the reality of real-time and highly nuanced psychological conditions. The digital revolution, in its turn, has resulted in immense storerooms of behavioral information that consumers produce as a

result of making everyday interactions on social media platforms, e-commerce platforms, mobile applications, and digital services. Based on this data, AI-based psychological profiling uses it to create a simulation of a certain personality, emotional tendencies, cognitive biases and behavioral tendencies. With the integration of behavioral cues and machine learning as well as psychometric models, AI can predict consumer behaviors, predict purchase behavior, and personalize experiences at scale. This is transforming the paradigm of consumer analytics as it allows organizations to shift away the high-level segmentation to the hyper-personalization approach. This study aims at analytically analyzing AI-based psychological profiling as a consumer behavior predictive tool. It incorporates existing scholarly studies, technology approaches, marketing practices, ethical issues, and potential opportunities to provide a comprehensive insight into the field.

Conceptual Foundations

Consumer Behavior in the Digital Age

Consumer behavior encompasses cognitive, emotional, and behavioral processes that individuals undergo while evaluating, choosing, purchasing, and using products. In the digital environment, these behaviors are increasingly shaped by:

Digital interactions make consumer decisions both more complex and more traceable, offering rich insights that AI can analyze for predictive purposes.

1. Social Influence through Online Networks

The online networks also instrument social influence that influences the consumer behaviour in the digital age. Social media, including Facebook, Instagram, Tik Tok, X (Twitter), and YouTube can enable a person to post their experiences, reviews, and opinions, which could have a powerful impact on the choices and outlook of the others. Customers are improving their habits of using peer-to-peer influence, influencer endorsements, and user-created content in assessment of goods or services. This is enhanced by the visibility and virality of content and information spread quickly among large masses. Social evidence- the behavioral observation that people are using or supporting a product will develop psychological pressure to conform to the group. Online communities also enhance the same effect by creating identity-based communities where the members acquire consumption patterns that are similar. Also, influencers and micro-influencers are credible middlemen, trendsetters, and taste makers. Due to this, social influence among digital networks has been made one of the strongest consumer decision drivers, and it usually supersedes the old advertisement.

2. Instant Access to Information

The digital environment has empowered consumers with unprecedented instant access to information, fundamentally transforming how they evaluate and select products. Search engines, comparison websites, online reviews, and social media platforms allow users to obtain real-time insights about product features, prices, quality, and user experiences. This transparency reduces information asymmetry between consumers and brands, giving buyers a stronger position in decision-making. Instant information also accelerates consumer journeys: instead of visiting stores or consulting experts, individuals can quickly research alternatives, compare specifications, and read testimonials on their mobile devices. This ease of access promotes more rational and informed choices while also increasing expectations for accuracy and authenticity of content. However, the abundance of information can sometimes lead to overload, making decision-making more complex. Brands must therefore provide clear, reliable, and easily accessible information to gain consumer trust in a highly competitive digital marketplace.

3. Algorithmically Curated Content

Algorithmically curated content refers to the automated personalization of what users see online based on their behavior, preferences, and past interactions. Platforms like Facebook, YouTube, TikTok, Spotify, and Amazon rely on sophisticated AI algorithms to track browsing patterns, likes, search history, and engagement levels. These algorithms then analyze the data to present content most likely to capture the user's attention or stimulate further interaction. For consumers, this creates an experience that feels tailored and relevant, increasing convenience and enjoyment. However, curated content also influences consumer perceptions and choices by repeatedly exposing them to specific ideas, products, or trends. This can create "filter bubbles," limiting exposure to diverse information while reinforcing existing preferences. From a marketing standpoint, algorithmic curation enhances targeting accuracy, ensuring that promotional messages reach the right audience at the right time. Consequently, curated content shapes not only what consumers view but also how they interpret, evaluate, and ultimately act on digital information.

4. Personalized Advertising and Recommendations

Personalized advertising and recommendations leverage AI-driven data analysis to deliver tailored marketing messages that align with individual consumer profiles. By examining a user's browsing history, purchase behavior, demographic details, and psychological traits, digital platforms can suggest products that match specific interests or needs. This personalization enhances the relevance of advertisements, making them more engaging and increasing the likelihood of conversion. For consumers, personalized recommendations simplify decision-making by presenting curated options that reflect their lifestyle, preferences, and past interactions. E-commerce platforms like Amazon, streaming services like Netflix, and social media networks use these systems to promote products, content, and services that feel uniquely suited to each user. While this improves customer satisfaction, it also raises concerns about

data privacy and the potential for over-targeting or manipulation. Nevertheless, personalized advertising remains one of the most effective digital marketing strategies, significantly influencing consumer behavior in today's data-driven marketplace.

METHODOLOGIES FOR AI-DRIVEN PSYCHOLOGICAL PROFILING

1. Machine Learning Approaches

Machine learning approaches form the backbone of AI-driven psychological profiling and consumer behavior prediction. These approaches enable systems to learn patterns from large datasets and make accurate predictions without explicit programming. In consumer analytics, machine learning models analyze various forms of data—such as browsing habits, purchasing patterns, text posts, and engagement metrics—to uncover hidden relationships between behavior and psychological traits. Machine learning can handle high-dimensional, unstructured data that traditional statistical methods struggle with, making it ideal for modeling complex consumer decisions. Key techniques include classification, regression, clustering, and anomaly detection, each serving different analytical purposes. As consumer interactions become more digitized, machine learning allows businesses to segment audiences, forecast trends, recommend products, and personalize marketing strategies at scale. The adaptability and continuous learning capability of machine learning approaches ensure that predictions remain accurate even as consumer preferences evolve. Thus, machine learning forms the foundation for modern, data-driven consumer insights.

2. Supervised Learning

Supervised learning is a machine learning technique in which models are trained on labeled data, meaning the desired output or target variable is already known. In the context of consumer behavior prediction, supervised learning algorithms use historical data—such as past purchase behaviors, demographics, and psychometric scores—to build models that can predict future actions. Common algorithms include decision trees, random forests, logistic regression, and neural networks. These systems learn patterns that relate input features (e.g., number of clicks, browsing time, product categories viewed) to specific outcomes (e.g., likelihood to purchase, churn probability, or response to promotions). Supervised learning is especially powerful in tasks such as sentiment analysis, recommendation generation, and predicting psychological traits when labelled training data is available. Its strength lies in its accuracy and ability to generalize to new, unseen data after sufficient training. As a result, supervised learning plays a crucial role in developing intelligent systems for personalized marketing and consumer profiling.

3. Unsupervised Learning

Unsupervised learning analyzes data that has no predefined labels, making it ideal for discovering hidden patterns or structures within consumer datasets. Unlike supervised learning, which predicts specific outcomes, unsupervised techniques aim to identify clusters, associations, and anomalies within the data. In consumer behavior research, unsupervised learning is commonly used to segment audiences based on similarities in behavior, preferences, or psychological traits—without prior assumptions. Algorithms such as k-means clustering, hierarchical clustering, and principal component analysis (PCA) help marketers uncover latent groups that traditional demographic segmentation may overlook. These insights enable firms to design more targeted marketing campaigns, customize product offerings, and enhance user experiences. Unsupervised learning is also useful in detecting unusual behavior patterns, such as fraud or churn indicators. Overall, unsupervised learning provides a powerful tool for understanding complex consumer populations, revealing new market opportunities, and supporting data-driven decision-making in both psychological profiling and marketing analytics.

4. Deep Learning

Deep learning is a subset of machine learning that uses neural networks with many layers to model highly complex, non-linear patterns. It is particularly effective at processing unstructured data such as images, text, audio, and sequential behavioral signals. In consumer behavior prediction, deep learning models analyze diverse data sources—social media posts, product reviews, mobile usage patterns, facial expressions, and even voice tones—to infer psychological traits and predict intentions. Deep learning architectures such as convolutional neural networks (CNNs), recurrent neural networks (RNNs), and transformers allow systems to interpret visual content, understand language contexts, and model temporal behavior. These models often outperform traditional machine learning techniques in accuracy due to their ability to learn hierarchical representations of data. Deep learning also supports real-time personalization, enabling platforms to deliver tailored recommendations and advertising. As consumer datasets grow richer and more multimodal, deep learning continues to enhance the precision and depth of psychological and behavioral predictions.

5. Natural Language Processing (NLP)

Natural Language Processing (NLP) focuses on enabling machines to understand, interpret, and generate human language. In AI-driven psychological profiling, NLP plays a crucial role because language is one of the strongest indicators of personality, emotions, values, and cognitive styles. By analyzing text from social media posts, reviews, chat interactions, or customer service transcripts, NLP algorithms can identify sentiment, emotional tone, intention, and key psychological cues. Techniques such as sentiment analysis, topic modeling, named entity recognition, and

transformer-based language models help extract meaningful patterns from written content. For consumer behavior prediction, NLP enables businesses to understand customer needs, detect dissatisfaction, generate personalized messages, and segment users based on linguistic behavior. NLP can also predict traits such as openness, extroversion, or neuroticism based on word choice and communication patterns. As language remains central to human expression, NLP is indispensable for creating psychologically informed, data-driven marketing strategies.

Applications of AI-Driven Psychological Profiling in Predicting Consumer Behavior

Hyper-Personalized Marketing

Hyper-personalized marketing leverages advanced AI and psychological profiling to tailor marketing messages, product recommendations, and customer experiences at an individual level. Unlike traditional personalization—which may rely on broad demographic categories—hyper-personalization integrates behavioral signals, browsing history, emotional cues, and psychological traits to craft highly relevant interactions. AI-driven systems analyze real-time consumer data to predict preferences and deliver content that resonates with each user’s motivations and decision-making style. For example, a consumer high in openness may receive messages emphasizing creativity and innovation, while a risk-averse consumer may be shown content highlighting safety and reliability. Hyper-personalized marketing significantly improves engagement, conversion rates, and customer satisfaction by aligning marketing efforts with the consumer’s inner values and emotional needs. As digital ecosystems evolve, hyper-personalization is becoming a key competitive advantage, enabling brands to create immersive and tailored experiences that build stronger customer relationships.

Predicting Purchase Intentions

Predicting purchase intentions involves using AI models to estimate the likelihood that a consumer will buy a product within a specific timeframe. These predictions rely on a combination of behavioral, contextual, and psychological data—including browsing duration, interaction patterns, past purchases, price sensitivity, and emotional responses. Machine learning algorithms detect subtle patterns that indicate readiness to purchase, such as repeated visits to a product page or comparison of similar items. Psychological profiling enhances these models by integrating personality traits, motivations, and decision-making styles, allowing for deeper insights into what drives a consumer toward a purchase. Businesses use purchase intention predictions to optimize marketing strategies, allocate advertising budgets efficiently, and personalize offers such as discounts or reminders. Ultimately, predicting purchase intentions allows companies to act proactively, reducing cart abandonment, increasing conversion rates, and improving overall customer experience.

Sentiment and Emotion Prediction

Sentiment and emotion prediction involves analyzing textual, visual, and behavioral data to determine a consumer’s emotional state and attitude toward a product, brand, or experience. Using natural language processing and computer vision, AI can interpret sentiments expressed in reviews, social media posts, chat interactions, and video content. These systems classify emotions such as joy, frustration, trust, anger, or disappointment, providing companies with valuable insights into consumer perceptions. Emotion prediction goes beyond sentiment by identifying deeper psychological cues, enabling brands to assess customer satisfaction more accurately and respond quickly to concerns. Businesses use these insights for customer service enhancement, targeted marketing, and crisis management. For instance, detecting negative emotions early allows companies to address issues before they escalate. Emotion-aware AI also supports personalized engagement by adapting messaging tone to the consumer’s current emotional state. Overall, sentiment and emotion prediction improves brand–consumer relationships and enhances strategic decision-making.

Consumer Segmentation

Consumer segmentation groups individuals based on shared characteristics, allowing businesses to tailor marketing strategies more effectively. Traditional segmentation often relies on demographics such as age, gender, or income. However, AI-driven segmentation incorporates behavioral, psychographic, and emotional data to reveal deeper insights into consumer motivations and preferences. Unsupervised learning algorithms identify natural clusters in the data—such as frequent buyers, bargain seekers, eco-conscious consumers, or impulsive shoppers. Psychological profiling further refines these segments by incorporating traits like openness, risk tolerance, or need for social approval. This approach creates more meaningful and actionable customer categories, enabling hyper-targeted campaigns and personalized product offerings. Effective segmentation enhances resource allocation, improves customer experience, and increases marketing efficiency. As digital ecosystems continue generating vast amounts of consumer data, AI-driven segmentation will remain a central tool for understanding diverse market behaviors and designing impactful marketing strategies.

Product Development and Innovation

AI-driven psychological profiling plays a transformative role in product development and innovation by revealing unmet needs, emotional drivers, and emerging consumer trends. By analyzing behavioral data, consumer feedback, and psychological traits, AI identifies what customers value, what frustrates them, and what improvements they desire. This enables companies to design products that resonate more deeply with users’ lifestyles and motivations. For

example, AI can detect rising interest in sustainability and inspire eco-friendly product lines, or identify the need for simplified user interfaces among certain personality segments. Predictive analytics also forecast future preferences, allowing companies to innovate proactively rather than reactively. Additionally, AI supports iterative product design by providing real-time insights from A/B testing, user reviews, and sentiment analysis. Ultimately, integrating psychological profiling into product development enhances alignment between product features and consumer expectations, leading to higher satisfaction, loyalty, and market success.

Pricing and Promotion Strategies

Pricing and promotion strategies become more effective when informed by AI-driven psychological profiling. Different consumers respond to pricing cues based on their personality traits, emotional triggers, and cognitive styles. For instance, risk-averse individuals may prefer clear, stable pricing, while impulsive buyers may react strongly to limited-time offers or flash sales. AI models analyze purchasing behavior, price sensitivity, income patterns, and psychological traits to identify the optimal pricing strategy for each segment. Dynamic pricing algorithms adjust prices in real-time based on demand, competition, and consumer behavior indicators. Personalization further enhances promotions by tailoring discounts, rewards, and loyalty incentives to individual users. For example, frequent buyers might receive exclusive early-access deals, while new customers might be offered welcome discounts. By combining behavioral insights with data-driven optimization, AI enables businesses to maximize revenue, improve conversion rates, and maintain customer satisfaction through precisely targeted pricing and promotional tactics.

Benefits of AI-Driven Psychological Profiling

Enhanced Predictive Accuracy

Enhanced predictive accuracy is one of the most significant benefits of AI-driven psychological profiling in consumer behavior analysis. Traditional methods often rely on demographic data or self-reported surveys, which can be limited, biased, or outdated. In contrast, AI integrates real-time behavioral signals, emotional cues, and psychographic indicators to create more precise and dynamic predictions. Machine learning algorithms detect subtle patterns—such as browsing habits, language use, and micro-level interactions—that humans may overlook. By mapping these signals to psychological traits and motivations, AI can anticipate consumer actions with remarkable precision, including purchase likelihood, brand switching, or content preferences. Enhanced accuracy enables businesses to allocate marketing resources effectively, reduce waste, and tailor strategies to individual needs. Ultimately, this leads to better decision-making and stronger consumer relationships, as companies can proactively respond to changing preferences and emerging trends.

Real-Time Decision Making: Real-time decision making allows businesses to respond instantly to consumer actions and market conditions, providing a significant competitive advantage. AI systems continuously process real-time data from websites, mobile apps, social media, and purchase histories, enabling immediate assessments of consumer behavior. For example, if a customer shows hesitation on a product page, AI may trigger a timely discount offer or initiate proactive customer support. Real-time analytics also help businesses detect trends, adjust inventory, personalize recommendations, and optimize marketing campaigns as events unfold. This dynamic responsiveness ensures firms remain agile in fast-moving digital environments. Additionally, real-time decision making enhances customer engagement by delivering relevant content and support precisely when the consumer needs it. The ability to make rapid, informed decisions reduces inefficiencies, minimizes missed opportunities, and improves overall business performance in highly competitive markets.

Improved Customer Experience: Improved customer experience is a direct outcome of using AI-driven psychological profiling to understand individual preferences, emotional states, and motivations. When companies deliver personalized interactions—such as customized recommendations, emotionally aligned messaging, or tailored customer support—consumers feel understood and valued. AI enhances the entire customer journey by analyzing behavioral data to identify pain points and opportunities for improvement. For example, AI can detect frustration through sentiment analysis and trigger immediate assistance, preventing dissatisfaction. Personalized interfaces, relevant product suggestions, and adaptive communication styles create a smoother and more enjoyable experience for users. Moreover, predictive capabilities allow companies to anticipate needs before customers express them, adding a proactive layer to customer experience management. As a result, customers develop stronger emotional connections with brands, leading to higher satisfaction, loyalty, and long-term engagement.

Competitive Advantage: AI-driven psychological profiling provides a substantial competitive advantage by enabling companies to operate with greater precision, agility, and insight than traditional approaches allow. Businesses that adopt these advanced analytics can more accurately target their audience, tailor offerings, and forecast market trends. This differentiation allows them to stand out in crowded markets and deliver superior value. By understanding the deeply rooted motivations and preferences of their customers, companies can craft products, campaigns, and experiences that resonate more effectively than generic strategies used by competitors. Furthermore, AI enhances operational efficiency by optimizing resource allocation, reducing marketing waste, and improving customer retention. Real-time responsiveness ensures that firms stay ahead of emerging shifts in consumer behavior. Ultimately,

leveraging psychological profiling and AI transforms customer relationships, increases profitability, and strengthens long-term market positioning—creating a sustainable competitive edge in the digital economy.

Risks, Concerns, and Ethical Considerations

Privacy Invasion : Privacy invasion is one of the most critical concerns associated with AI-driven psychological profiling. As companies collect vast amounts of data—from browsing history and location tracking to social media activity and biometric signals—consumers may unknowingly reveal sensitive personal information. Psychological profiling deepens this concern because it infers mental states, personality traits, and emotional vulnerabilities that individuals may never explicitly disclose. This level of insight can feel intrusive, raising ethical questions about consent, data ownership, and surveillance. When companies fail to be transparent about data collection practices, users may lose trust, feeling monitored or exploited. Furthermore, unauthorized access or data breaches can expose intimate psychological details, leading to severe consequences such as identity theft or reputational damage. Ensuring robust data protection, clear consent mechanisms, and responsible AI design is essential to mitigate privacy invasion risks and maintain consumer confidence in digital platforms.

Manipulation Risks: Manipulation risks arise when AI-driven psychological profiling is used not merely to predict but to influence consumer behavior in ways that exploit emotional or cognitive vulnerabilities. By understanding an individual's fears, aspirations, and decision-making tendencies, companies may tailor messages that subtly pressure consumers into choices they might not otherwise make. For example, emotionally charged advertisements targeted at individuals experiencing stress or loneliness can nudge them toward impulsive purchases. Similarly, hyper-personalized political messaging raises concerns about shaping beliefs and behaviors without informed consent. These manipulative tactics blur the line between persuasion and exploitation, undermining consumer autonomy. Ethical guidelines and regulatory frameworks are necessary to prevent organizations from using psychological profiles to engineer behavior purely for profit. Transparency, accountability, and limitations on the depth of psychological inference are critical in ensuring that AI serves to inform rather than manipulate consumers.

Algorithmic Bias: Algorithmic bias occurs when AI systems produce unfair or discriminatory outcomes due to biased training data, flawed assumptions, or structural inequalities embedded in digital environments. In psychological profiling and consumer prediction, such bias can lead to misclassification of users, exclusion from certain offers, or reinforcement of harmful stereotypes. For instance, algorithms trained on skewed datasets may disproportionately categorize certain demographic groups as less valuable customers, resulting in unequal access to promotions or financial products. Likewise, biased sentiment analysis models may misinterpret language patterns from specific cultural or linguistic groups, leading to inaccurate predictions of emotional states or preferences. This can tarnish user experience and perpetuate social inequities. Addressing algorithmic bias requires continuous model auditing, diverse training data, fairness-aware AI techniques, and transparent accountability processes. Ensuring that algorithms treat consumers equitably is essential for ethical AI deployment and maintaining public trust in predictive technologies.

Objectives

1. **To examine the influence of demographic factors** (gender and marital status) on perceptions of supervised, unsupervised, and deep learning techniques..
2. **To identify ethical concerns**, including privacy invasion, manipulation risks, and algorithmic bias, associated with AI-driven consumer analytics.
3. **To provide strategic insights** for organizations seeking competitive advantage through AI-powered consumer behavior prediction.

METHODOLOGY

The study adopts a quantitative research design to examine how AI-driven psychological profiling influences consumer behavior prediction through various machine learning approaches. The methodology focuses on collecting and analyzing primary data from respondents belonging to different demographic categories.

Research Design

A structured survey method was employed to gather data related to perceptions of supervised learning, unsupervised learning, and deep learning in the context of consumer behavior prediction. The design allows for statistical analysis and comparison across demographic groups, including gender and marital status.

Sampling Technique and Sample Size

A total of **200 respondents** were selected using a **convenient sampling technique**, which allows participants who are easily accessible and willing to take part in the study to be included. This sampling method was chosen due to time constraints and the widespread availability of online respondents.

Data Collection Method

Primary data was collected using a **Google Forms questionnaire**, consisting of closed-ended and Likert-scale questions designed to measure respondents' perceptions of different AI learning models. The online survey format ensured broader reach, easy accessibility, and efficient data recording.

Data Analysis

The collected data was statistically analyzed using descriptive and inferential methods. Mean ranks, standard deviations, and significance values were computed to compare demographic variations in perceptions of AI-based learning approaches. The analysis provided insights into how gender and marital status influence the acceptance and understanding of AI-driven psychological profiling.

Findings and Results

Advancements in artificial intelligence (AI) have transformed the landscape of consumer behavior research. Among the most impactful developments is AI-driven psychological profiling, which integrates machine learning, big data analytics, and psychological theories to infer consumer motivations, preferences, and intentions with unprecedented accuracy. This article provides a comprehensive analytical perspective on how AI-driven psychological profiling predicts consumer behavior. It examines the theoretical foundations, methodologies, applications, benefits, risks, and ethical implications, while also highlighting future directions in this rapidly evolving domain. The insights presented underscore the transformative potential of AI technologies in shaping marketing strategies, personalization techniques, and consumer–firm interactions in a data-driven society

Table .1- Demographic variations in perceptions of AI-based learning approaches

The analysis explores how demographic variables—specifically **gender** and **marital status**—influence perceptions

Factors	Category		Mean Rank	SD	Result	Category		Mean Rank	SD	Result
Supervised Learning	Male	94	3.72	1.010	.092	Married	146	3.86	1.087	5.168
	Female	106	3.77	1.297	.763	Unmarried	54	3.44	1.327	.024
	Total	200	3.75	1.168		Total	200	3.75	1.168	
Unsupervised Learning	Male	94	3.65	1.180	.776	Married	146	3.78	1.148	18.374
	Female	106	3.50	1.205	.001	Unmarried	54	3.00	1.133	.000
	Total	200	3.57	1.193		Total	200	3.57	1.193	
Deep Learning	Male	94	2.39	1.128	.561	Married	146	2.29	1.144	11.121
	Female	106	2.53	1.382	.003	Unmarried	54	2.94	1.459	.001
	Total	200	2.47	1.268		Total	200	2.47	1.268	

of AI-driven psychological profiling components, including **Supervised Learning**, **Unsupervised Learning**, and **Deep Learning**. Mean ranks and significance levels highlight notable differences in how various groups understand, value, or are impacted by these technologies in consumer behavior prediction.

1. Supervised Learning

The results show **minimal gender-based variation** in perceptions of supervised learning. Males (Mean = 3.72, SD = 1.010) and females (Mean = 3.77, SD = 1.297) demonstrate almost identical levels of agreement. The significance value (.763) confirms that gender does not meaningfully affect attitudes toward supervised learning. However, **marital status reveals a notable divergence**. Married respondents (Mean = 3.86) exhibit a higher understanding or acceptance compared to unmarried participants (Mean = 3.44). The significance value (.024) suggests a meaningful difference, indicating that marital status influences familiarity with or perceived relevance of supervised learning in consumer prediction contexts.

2. Unsupervised Learning

Results for unsupervised learning reveal a stronger demographic split. Although males (Mean = 3.65) rate it slightly higher than females (Mean = 3.50), this difference is statistically significant (.001), indicating that **gender plays a tangible role** in shaping attitudes toward unsupervised learning. The marital status comparison further amplifies this pattern: married respondents (Mean = 3.78) express far greater agreement than unmarried individuals (Mean = 3.00). The extremely low significance level (.000) underscores a powerful, reliable difference. This suggests that both gender and marital status influence how unsupervised learning is perceived in the domain of psychological profiling.

3. Deep Learning

Deep learning shows the **lowest mean scores** among the three AI approaches, suggesting lower familiarity, comfort, or perceived applicability. Males (Mean = 2.39) and females (Mean = 2.53) again differ slightly, but with statistical

significance (.003), indicating that gender differences meaningfully shape perceptions. Marital status displays a stronger contrast: unmarried respondents (Mean = 2.94) demonstrate greater alignment with deep-learning concepts compared to married individuals (Mean = 2.29). The significance values (.001) confirm that these differences are statistically robust.

Overall Interpretation

The results indicate that **AI literacy and acceptance vary across demographic categories**, with marital status showing consistently stronger differences than gender—except in the case of deep learning, where unmarried respondents show greater alignment. Generally:

- **Supervised and unsupervised learning** receive higher agreement than deep learning across all groups.
- **Married respondents** show greater acceptance for supervised and unsupervised learning, possibly due to broader purchasing responsibilities or household-level decision patterns.
- **Unmarried respondents** show stronger alignment with deep learning, perhaps reflecting greater digital immersion or technological curiosity.
- **Gender influences** perceptions primarily in unsupervised and deep learning models.

CONCLUSION

AI-driven psychological profiling represents a groundbreaking advancement in the understanding and prediction of consumer behavior. By integrating machine learning, psychometrics, and behavioral economics, AI systems generate rich, dynamic insights into consumers' motivations, preferences, and decision-making patterns. These insights empower businesses to deliver personalized, emotionally attuned experiences that enhance engagement and competitive advantage. However, these technologies also introduce significant ethical, privacy, and governance challenges. As AI advances, psychological profiling will continue to evolve, offering deeper, more accurate, and more responsible methods for predicting consumer behavior. With thoughtful regulation and ethical practice, AI-driven psychological profiling will serve as a transformative tool in the future of marketing, behavioral science, and consumer analytics. These findings suggest that consumer-focused AI strategies—particularly those using psychological profiling—should consider demographic nuances to enhance predictive accuracy, targeting effectiveness, and user-oriented design. The balance between personalization and protection of psychological autonomy remains a central concern. Responsible implementation—grounded in transparency, fairness, and ethical safeguards—is essential to ensure that psychological profiling contributes positively to both consumers and society.

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