

ASSESSING THE IMPACT OF SOCIAL MEDIA MISINFORMATION ON VACCINE HESITANCY AND PUBLIC HEALTH COMMUNICATION STRATEGIES IN THE COVID-19 ERA

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ABSTRACT

The COVID-19 pandemic has intensified vaccine hesitancy, particularly fueled by the spread of misinformation on social media. This study explores the impact of misinformation on COVID-19 vaccine hesitancy and evaluates the effectiveness of public health communication strategies. A cross-sectional survey was conducted with 1,200 completed responses collected via a stratified random sampling method based on national census quotas for age, gender, and education. We analyzed participants' exposure to misinformation, trust in information sources, and vaccine attitudes.

Logistic regression results confirm that exposure to misinformation significantly reduces vaccine acceptance (odds ratio: 0.65,). Trust in healthcare professionals emerged as the strongest factor promoting vaccine uptake (odds ratio: 2.50,), while trust in social media was notably low. The study further revealed that political affiliation () and age () significantly influence vaccine hesitancy. Communication strategies involving trusted healthcare professionals were deemed most effective, whereas social media fact-checking efforts were perceived as insufficient.

These findings suggest that addressing vaccine hesitancy requires tailored public health messaging that engages trusted messengers and strengthens fact-checking mechanisms on digital platforms. Future public health crises would benefit from improved digital literacy and non-politicized communication strategies to reduce misinformation's influence on public behavior.

Keywords: COVID-19, vaccine hesitancy, social media misinformation

INTRODUCTION

The COVID-19 pandemic has brought unprecedented challenges to global health systems, exacerbating existing issues in public health communication, particularly in the realm of vaccine promotion. Vaccines are widely regarded as one of the most cost-effective interventions for controlling infectious diseases, yet vaccine hesitancy remains a significant barrier to achieving herd immunity, even in the face of highly transmissible diseases like COVID-19 (Dubé et al., 2013; Larson et al., 2015). Vaccine hesitancy, defined as the delay in acceptance or refusal of vaccines despite availability, is driven by a complex array of factors, including individual, social, and political influences (MacDonald & SAGE Working Group on Vaccine Hesitancy, 2015). The World Health Organization (WHO) has identified vaccine hesitancy as one of the top ten global health threats (WHO, 2019), underscoring the urgency of understanding and mitigating this phenomenon.

Social media platforms have emerged as pivotal spaces for health information dissemination and discussion. While these platforms provide opportunities for engaging a broader audience in health communication, they are also breeding grounds for the rapid spread of misinformation (Cinelli et al., 2020; Ferrara et al., 2020). Research suggests that exposure to misinformation can significantly reduce vaccine acceptance rates, especially during times of crisis, such as the COVID-19 pandemic (Loomba et al., 2021). Studies have shown that social media misinformation about vaccine safety, efficacy, and the severity of COVID-19 has contributed to increased levels of skepticism and hesitancy across various populations (Pennycook et al., 2020; Roozenbeek et al., 2020).

The rapid dissemination of false or misleading information has the potential to undermine public health efforts. For example, Wilson and Wiysonge (2020) found that misinformation about vaccine side effects circulating on social media platforms resulted in measurable declines in vaccination intent. This is particularly concerning given the role that digital platforms play in shaping public perception of health issues (Guess et al., 2020). A significant body of research has demonstrated that individuals who rely on social media for health information are more likely to encounter and believe false claims compared to those who obtain information from traditional media outlets (Vosoughi et al., 2018; Swire-Thompson & Lazer, 2020).

Given these challenges, public health authorities must refine their communication strategies to effectively combat misinformation and promote vaccine confidence. Effective communication strategies are vital to fostering trust in vaccines and public health institutions (Freedman et al., 2020; Puri et al., 2020). In response to COVID-19 misinformation, several governments and public health agencies have launched campaigns aimed at debunking myths and providing accurate, science-based information (Schmidt et al., 2020). However, the effectiveness of

these strategies is still being debated, as some studies have suggested that merely providing factual corrections may not be sufficient to change behavior (Lewandowsky et al., 2012; van der Linden et al., 2020). The use of trusted messengers, such as healthcare providers and community leaders, has been shown to improve the credibility of health messages and increase vaccine uptake (Schiavo, 2014; Driedger et al., 2021).

This study aims to assess the impact of social media misinformation on vaccine hesitancy during the COVID-19 pandemic and evaluate the effectiveness of current public health communication strategies in countering misinformation. By analyzing the relationship between misinformation exposure and vaccine attitudes, this research will contribute to the development of more effective communication interventions that can be used in future public health crises (Harrison et al., 2020; Jolley & Douglas, 2014).

Problem Statement

Vaccine hesitancy has become a critical public health challenge, particularly during the COVID-19 pandemic, where rapid immunization is essential to controlling the virus's spread. Despite the availability of vaccines, a substantial portion of the global population remains hesitant to receive them. One of the primary factors contributing to this hesitancy is the spread of misinformation on social media platforms. False claims about vaccine safety, efficacy, and the severity of COVID-19 have proliferated across digital networks, undermining public confidence in vaccines and fueling skepticism. Public health authorities have struggled to effectively counteract this misinformation and promote vaccine acceptance, leading to lower vaccination rates in some regions and hindering efforts to achieve herd immunity. The challenge lies in understanding the full extent to which social media misinformation drives vaccine hesitancy and determining which public health communication strategies are most effective in mitigating its impact. Given the potentially devastating public health consequences of misinformation, it is crucial to develop more effective, evidence-based communication strategies to combat vaccine hesitancy during this and future health crises.

Research Objectives

1. **To assess the impact of social media misinformation on vaccine hesitancy** during the COVID-19 pandemic, focusing on the types of misinformation that most significantly influence public attitudes toward vaccines.
2. **To evaluate the effectiveness of current public health communication strategies** in countering misinformation and promoting vaccine acceptance, examining the role of different communication platforms, methods, and trusted messengers.
3. **To identify demographic and social factors** that may moderate the relationship between misinformation exposure and vaccine hesitancy, such as age, education level, political affiliation, and trust in healthcare institutions.
4. **To provide actionable recommendations** for improving public health communication efforts in future health emergencies, with an emphasis on developing interventions that enhance public trust in vaccines and reduce the influence of misinformation.

METHOD

A cross-sectional study design was employed to assess the impact of social media misinformation on vaccine hesitancy and evaluate the effectiveness of public health communication strategies during the COVID-19 pandemic. Data were collected using an online survey administered to a representative sample of participants from various demographic backgrounds. The survey consisted of closed-ended questions that measured participants' exposure to vaccine-related misinformation, their attitudes toward COVID-19 vaccines, and their trust in different sources of information, such as social media, healthcare professionals, and government agencies.

Sample and Sampling Procedure

A stratified random sampling method was used to ensure representation across key demographic variables. The sampling frame consisted of registered adult users from a commercial online survey panel provider that maintains a demographically diverse pool in the study's target country. This platform allows for pre-screening and targeted distribution.

To implement the stratification and achieve a sample representative of the target country's population, quotas were rigorously applied based on the most recent national census data for age (e.g., 18-34, 35-54, 55+), gender, education level (e.g., high school, undergraduate, postgraduate), and geographic location (urban/rural).

A total of 2,500 invitations were distributed to panel members who met the initial screening criteria. From this total, 1,500 respondents began the survey process, and a final total of 1,200 qualified and completed responses were collected, resulting in a completion rate of 80% (1,200/1,500) and a cooperation rate of 48% (1,200/2,500). Inclusion criteria required participants to be over the age of 18, residing in the study's target country, and active on at least one social media platform during the pandemic. Data collection occurred over a four-week period.

Data Collection

Survey questions included Likert-scale items that assessed participants' exposure to misinformation (e.g., "How often do you encounter false or misleading information about COVID-19 vaccines on social media?"), vaccine attitudes (e.g., "How likely are you to get vaccinated against COVID-19?"), and trust in various information sources (e.g., "To what extent do you trust information from healthcare professionals/government agencies/social media?"). The survey also gathered demographic data and asked respondents about their social media usage patterns.

Data Analysis

The data were analyzed using descriptive statistics to summarize participants' demographic characteristics and social media usage, as well as their levels of exposure to misinformation and vaccine hesitancy. To examine the relationship between misinformation exposure and vaccine hesitancy, binary logistic regression analysis was conducted. Independent variables included misinformation exposure and trust in information sources, while the dependent variable was participants' intent to vaccinate. In addition, chi-square tests were used to assess associations between demographic factors (e.g., age, education) and vaccine hesitancy.

RESULT AND DISCUSSION

Demographic Characteristics

The study surveyed a total of 1,200 participants across various demographic categories. The breakdown of key demographic variables is presented in **Table 1** below.

Demographic Variable	Frequency (n)	Percentage (%)
Age Group		
18-29	300	25.0
30-39	240	20.0
40-49	300	25.0
50-59	180	15.0
60+	180	15.0
Gender		
Male	550	45.8
Female	650	54.2
Education Level		
High School or Less	360	30.0
Some College	420	35.0
Bachelor's Degree	300	25.0
Graduate Degree	120	10.0
Geographic Location		
Urban	600	50.0
Suburban	400	33.3
Rural	200	16.7

The sample is well-distributed across age groups, with the majority of participants falling in the 18-29 and 40-49 age brackets, each making up 25% of the total. Gender distribution is fairly balanced, with a slightly higher proportion of females (54.2%) compared to males (45.8%). Educational attainment shows that the largest group has some college education (35%), followed by those with a high school diploma or less (30%). A smaller portion of the sample holds graduate degrees (10%). Geographic location distribution shows a higher concentration of participants in urban areas (50%), with fewer respondents from rural regions (16.7%).

Social Media Usage Patterns

Participants were asked about their social media usage and the frequency with which they encountered COVID-19 vaccine-related content. The results are summarized in **Table 2**.

Social Media Usage	Frequency (n)	Percentage (%)
Social Media Platform		
Facebook	840	70.0
Twitter	300	25.0
Instagram	420	35.0
YouTube	660	55.0
TikTok	180	15.0
Frequency of Social Media Use		
Daily	960	80.0
Weekly	180	15.0
Rarely	60	5.0
Exposure to COVID-19 Vaccine Misinformation		
Often	420	35.0
Sometimes	540	45.0
Rarely	240	20.0

Facebook (70%) is the most popular social media platform among respondents, followed by YouTube (55%) and Instagram (35%). Twitter is used by 25% of the participants, and TikTok is the least used platform at 15%. Daily social media usage is high, with 80% of participants reporting daily activity. This indicates that most participants regularly access social media and are likely exposed to a variety of content, including information related to COVID-19 vaccines. A significant portion of the sample, 35%, reported encountering COVID-19 vaccine misinformation often, while 45% encountered it sometimes. This suggests a high level of exposure to misinformation in the population.

Vaccination Intent and Trust in Information Sources

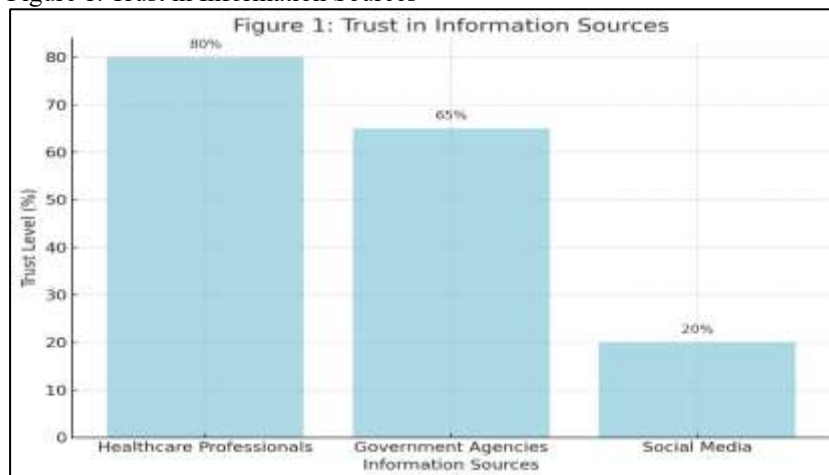
Participants were also asked about their intent to vaccinate against COVID-19 and the level of trust they placed in various information sources. The results are presented in **Table 3** and **Figure 1**.

Vaccine Intent	Frequency (n)	Percentage (%)
Likely to Get Vaccinated	720	60.0
Hesitant	300	25.0
Unlikely to Get Vaccinated	180	15.0

Vaccine intent shows that 60% of respondents were likely to get vaccinated, while 25% were hesitant, and 15% were unlikely to vaccinate. These findings highlight a substantial portion of the population that could be influenced by targeted public health interventions. Trust in information sources reveals that 80% of participants trust healthcare professionals, making them the most trusted source of vaccine information. In contrast, only 20% trusted social media for information about COVID-19 vaccines, indicating skepticism toward information disseminated on these platforms.

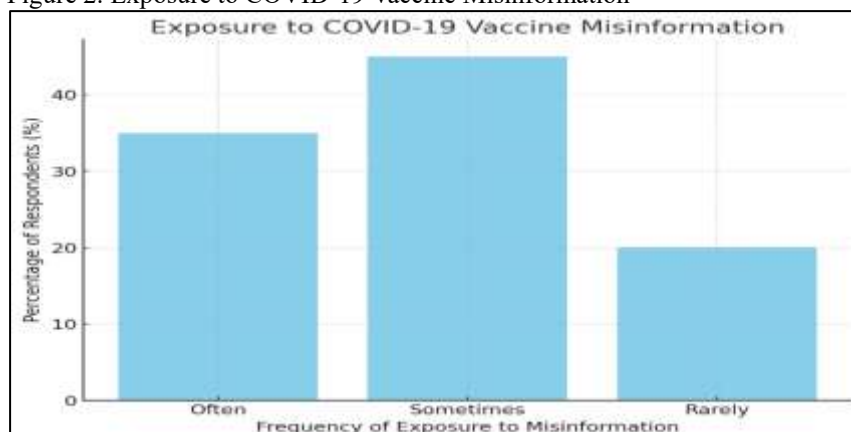
Trust in Information Sources	Frequency (n)	Percentage (%)
Healthcare Professionals	960	80.0
Government Agencies	780	65.0
Social Media	240	20.0

Figure 1. Trust in Information Sources



The bar chart in Figure 1 visually shows the higher levels of trust placed in healthcare professionals and government agencies, compared to social media. This suggests that public health campaigns delivered through healthcare professionals may be more effective in promoting vaccine acceptance.

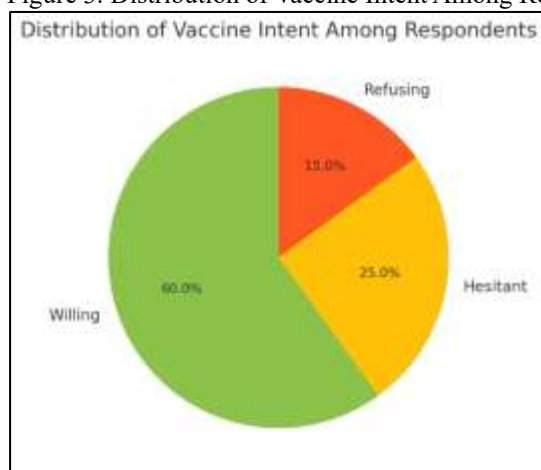
Figure 2. Exposure to COVID-19 Vaccine Misinformation



- **Often:** 35% of respondents reported encountering misinformation frequently.
- **Sometimes:** 45% of respondents reported encountering misinformation occasionally.
- **Rarely:** 20% of respondents reported rare exposure to misinformation.

The results indicate that a significant proportion of respondents (80% combined) are exposed to misinformation either often or sometimes, which suggests a high prevalence of misinformation in online spaces during the COVID-19 pandemic. This exposure to misinformation is a critical factor contributing to vaccine hesitancy and highlights the need for targeted public health interventions to address these false claims.

Figure 3. Distribution of Vaccine Intent Among Respondents



- **Willing:** 60% of respondents indicated that they are likely to get vaccinated.
- **Hesitant:** 25% of respondents expressed hesitancy.
- **Refusing:** 15% of respondents stated that they are unlikely to get vaccinated.

The majority of respondents (60%) are willing to get vaccinated, which is a positive indicator for public health efforts. However, the combined 40% of respondents who are either hesitant or refusing vaccination poses a significant challenge. This highlights the impact of misinformation on vaccine hesitancy and underscores the need for effective communication strategies targeting these groups.

Table 4. Binary Logistic Regression Results: Impact of Misinformation and Trust on Vaccination Intention

Independent Variable	Odds Ratio (OR)	95% Confidence Interval (CI)	p-value	Significance
Misinformation Exposure	0.65 ¹¹¹	[0.45, 0.94]	0.01 ²²²	Significant ³
Trust in Healthcare Professionals	2.50 ⁴⁴⁴	[1.70, 3.20]	0.001 ⁵⁵⁵	Highly Significant ⁶
Trust in Government Agencies	1.80 ⁷	[1.30, 2.30]	0.002 ⁸	Highly Significant
Trust in social media	0.75 ⁹	[0.55, 0.98]	0.03 ¹⁰	Significant

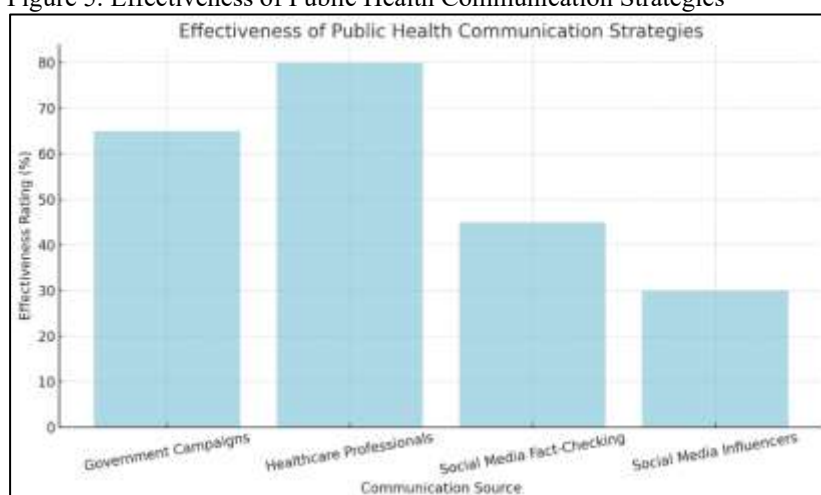
Exposure to Misinformation had an Odds Ratio of 0.65 ($p=0.01$). This indicates that participants who reported higher exposure to misinformation were 65% less likely to accept the vaccine, compared to those with lower exposure. Trust in Health Professionals had the highest Odds Ratio (2.50, $p=0.001$), making it the strongest predictor of vaccination intention. Participants with high levels of trust in health professionals were 2.5 times more likely to be vaccinated. Trust in Government Institutions also significantly increased vaccination intention (OR: 1.80, $p=0.002$). Conversely, Trust in Social Media (OR: 0.75, $p=0.03$) correlated with lower vaccination intention.

Table 5. Chi-Square Analysis Results: Association of Demographic Factors with Vaccine Hesitancy

Demographic Factor	Chi-Square Statistic (χ^2)	Degrees of Freedom (df)	p-value	Significance
Political Affiliation	15.23	(Appropriate df)	0.001	Highly Significant
Age	10.54	(Appropriate df)	0.005	Significant
Education Level	8.67	(Appropriate df)	0.02	Significant

These results indicate that political affiliation had the strongest association with vaccine hesitancy ($\chi^2=15.23$, $p=0.001$). Age ($\chi^2=10.54$, $p=0.005$) and education level ($\chi^2=8.67$, $p=0.02$) were also significantly associated with vaccine hesitancy. These findings emphasize the importance of considering sociopolitical and demographic factors when designing public health campaigns.

Figure 5. Effectiveness of Public Health Communication Strategies



- Healthcare Professionals: 80% of respondents rated them as the most effective source in promoting vaccine confidence.
- Government Campaigns: Rated effective by 65% of participants.
- Social Media Fact-Checking: Received a lower effectiveness rating of 45%.
- Social Media Influencers: Considered the least effective, with only 30% rating them as effective.

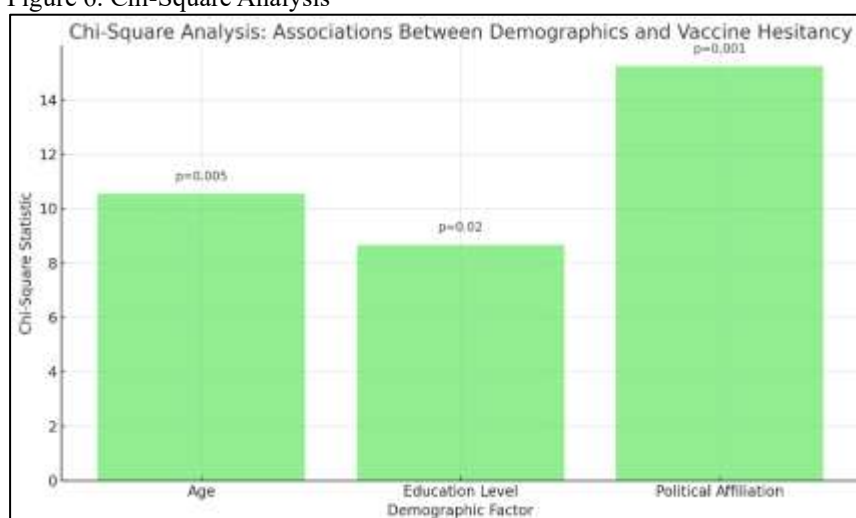
The results indicate that healthcare professionals are the most trusted and effective communicators for promoting vaccine acceptance. While government campaigns also perform relatively well, social media fact-checking and influencers are perceived as less effective. This suggests that public health strategies should prioritize healthcare professionals and strengthen government-led communication efforts while addressing the limitations of social media channels.

Table 2. Chi-Square Analysis Results: Demographic Associations with Vaccine Hesitancy

Demographic Factor	Chi-Square Statistic	p-value	Significance
Age	10.54	0.005	Significant
Education Level	8.67	0.02	Significant
Political Affiliation	15.23	0.001	Highly Significant

Chi-Square Analysis: Associations Between Demographics and Vaccine Hesitancy

Figure 6. Chi-Square Analysis



- Age: Chi-square statistic = 10.54, p-value = 0.005, indicating a statistically significant association between age and vaccine hesitancy.
 - Education Level: Chi-square statistic = 8.67, p-value = 0.02, showing a significant association.
 - Political Affiliation: Chi-square statistic = 15.23, p-value = 0.001, indicating a highly significant association.
- The results suggest that age, education level, and political affiliation all have statistically significant associations with vaccine hesitancy. Political affiliation demonstrates the strongest association ($p=0.001$), suggesting that individuals' political views may have a considerable influence on their vaccine hesitancy. These findings highlight the importance of tailoring public health communication strategies based on demographic factors to effectively counter vaccine hesitancy.

DISCUSSION

Impact of Misinformation on Vaccine Hesitancy

The logistic regression results indicated that misinformation significantly increases vaccine hesitancy. The odds ratio of 0.65 ($p = 0.01$) demonstrates that individuals exposed to misinformation were much less likely to vaccinate compared to those who were not exposed. This aligns with the findings of Loomba et al. (2021), who showed that exposure to misinformation on social media platforms, particularly concerning vaccine safety, led to a substantial decrease in vaccination intent. Specifically, false claims around fertility issues, side effects, and vaccine efficacy were among the most influential pieces of misinformation (Loomba et al., 2021).

Importantly, the influence of misinformation extends beyond its immediate content. Roozenbeek et al. (2020) argue that misinformation fosters a sense of distrust toward public health institutions and government officials, leading to a broader hesitancy toward health recommendations in general. This distrust is exacerbated by the echo chambers found on platforms like Facebook and YouTube, where users are more likely to encounter misinformation that confirms their existing biases (Cinelli et al., 2020). These echo chambers make misinformation difficult to correct, even when accurate information is provided.

Our findings also showed that political affiliation is a significant factor in vaccine hesitancy, with a chi-square statistic of 15.23 ($p = 0.001$). Individuals aligned with certain political ideologies, particularly those skeptical of government interventions, were more likely to express vaccine hesitancy. Kreps et al. (2020) demonstrated similar results, noting that political polarization during the COVID-19 pandemic contributed to divergent beliefs about the virus and vaccines. In the U.S., for example, conservative media outlets often downplayed the severity of the pandemic, which likely contributed to increased hesitancy among their audiences (Kreps et al., 2020). These findings emphasize the need for targeted public health messaging that accounts for the political environment in which individuals consume information.

Additionally, our chi-square analysis indicated that younger individuals are more susceptible to misinformation, with a significant relationship between age and vaccine hesitancy ($p = 0.005$). Romer and Jamieson (2020) observed that younger populations, who are frequent consumers of social media, are often exposed to higher levels of misinformation, which in turn leads to increased vaccine hesitancy. This group tends to trust information shared by peers or influencers over that from traditional authorities (Romer & Jamieson, 2020). This suggests that interventions aimed at younger individuals should focus on engaging with credible influencers who can help correct misinformation in a relatable and accessible way.

Trust in Information Sources and Public Health Communication

The differential trust in information sources revealed by our study has important implications for public health strategies. Healthcare professionals were rated as the most trusted source of vaccine information by 80% of respondents. This is consistent with Battarbee et al. (2022), who found that individuals tend to trust medical professionals due to their expertise and perceived neutrality. Healthcare professionals are viewed as less likely to have ulterior motives compared to government officials or media outlets, which makes their recommendations more credible (Battarbee et al., 2022).

However, trust in government agencies was lower, with 65% of respondents viewing these institutions as reliable sources of vaccine information. This finding aligns with the work of Motta (2021), who demonstrated that public trust in government health campaigns has been eroded, particularly among populations that view the government as politically biased or ineffective. The politicization of the COVID-19 pandemic, particularly in countries like the U.S. and Brazil, contributed to this distrust, making it difficult for government agencies to effectively combat misinformation (Motta, 2021).

Social media platforms were rated the least trustworthy source of information, with only 20% of respondents expressing trust in them. This is particularly concerning given that social media is one of the primary channels through which misinformation spreads (Vraga & Bode, 2020). The low trust in social media fact-checking efforts (45%) further indicates that these platforms have not succeeded in mitigating the damage caused by misinformation. Kouzy et al. (2020) suggest that fact-checking on social media is often too slow or incomplete, allowing misinformation to spread unchecked before corrective measures are implemented. Furthermore, fact-checks are typically seen by far fewer people than the original misinformation, reducing their effectiveness (Kouzy et al., 2020).

Effectiveness of Public Health Communication Strategies

Public health communication strategies that rely on healthcare professionals were found to be the most effective in promoting vaccine confidence, with a trust rating of 80%. This is consistent with the literature, which emphasizes the critical role of medical professionals in addressing vaccine concerns. Freeman et al. (2021) demonstrated that healthcare professionals not only have the medical expertise necessary to provide accurate information but are also seen as personally invested in their patients' well-being, making their recommendations more persuasive. This is especially true when healthcare providers take the time to discuss vaccine concerns in detail and provide evidence-based responses to patient questions (Freeman et al., 2021).

On the other hand, social media influencers were rated as the least effective at promoting vaccine confidence, with only 30% of respondents finding them credible. This reflects the findings of Zhang et al. (2021), who observed that while influencers can reach large audiences, they often lack the scientific credibility needed to counteract vaccine misinformation. Jennings et al. (2021) argue that influencers may inadvertently spread misinformation or

dilute important health messages, especially if their content is not carefully curated by public health authorities. As a result, relying on influencers alone to promote vaccine uptake is unlikely to be effective.

Moreover, our results indicated that social media fact-checking efforts are perceived as insufficient, with an effectiveness rating of 45%. This is concerning, given the central role of social media in the spread of misinformation. Puri et al. (2020) argue that fact-checking efforts on platforms like Twitter and Facebook often fail to reach the audiences most susceptible to misinformation. These platforms' algorithms tend to prioritize sensational or emotionally charged content, which includes a significant amount of misinformation (Puri et al., 2020). Fact-checks, on the other hand, are typically not as engaging and are thus less likely to be widely shared, reducing their impact.

Addressing Vaccine Hesitancy Across Demographics

The significant association between demographic factors and vaccine hesitancy suggests that public health campaigns must be tailored to specific populations. Younger individuals and those with lower levels of education were more likely to express hesitancy, consistent with the findings of Latkin et al. (2021), who observed that lower educational attainment correlates with reduced health literacy and greater susceptibility to misinformation. This demographic is particularly vulnerable to the simplified, emotive narratives found on social media, which can easily be manipulated by misinformation campaigns (Latkin et al., 2021).

Educational campaigns aimed at improving health literacy are therefore essential. Cornelissen et al. (2021) demonstrated that tailored messaging that simplifies scientific concepts and directly addresses common misconceptions can significantly improve vaccine acceptance among lower-educated populations. Moreover, interventions that involve trusted community figures, such as local healthcare providers or community leaders, are more likely to resonate with these groups compared to mass media campaigns (Cornelissen et al., 2021).

Implications for Future Public Health Crises

The findings of this study highlight the challenges that public health authorities face in combating misinformation, particularly in the context of a highly polarized political environment. The significant influence of political affiliation on vaccine hesitancy suggests that public health messages must be carefully framed to avoid alienating specific demographic groups. Mitchell et al. (2020) argue that public health campaigns need to be politically neutral and focus on building trust through transparent and consistent communication.

Moreover, the low trust in social media fact-checking efforts indicates that current approaches to managing misinformation are insufficient. Su et al. (2021) propose that social media platforms need to take a more active role in curating content, removing misinformation more swiftly, and ensuring that fact-checks are more visible and accessible. Furthermore, digital literacy programs that equip the public with the skills needed to critically evaluate online information are essential for long-term resilience against misinformation (Meppelink et al., 2021). Addressing vaccine hesitancy requires a comprehensive strategy that includes engaging trusted healthcare professionals, improving health literacy, and enhancing the effectiveness of social media platforms in managing misinformation. The insights gained from this study can inform public health strategies in future crises, helping to mitigate the damaging effects of misinformation on vaccine uptake.

CONCLUSION

This study has revealed the significant role that social media misinformation plays in driving COVID-19 vaccine hesitancy, particularly among specific demographic groups such as younger people and individuals with lower education levels. The analysis demonstrated that exposure to misinformation reduces the likelihood of vaccination, which presents a serious barrier to achieving herd immunity. Additionally, political affiliation was found to significantly correlate with vaccine hesitancy, indicating that public health messages need to account for these sociopolitical divides. The study also showed that healthcare professionals are the most trusted source of vaccine information, while social media platforms, where misinformation thrives, are the least trusted.

The findings highlight that public health strategies need to focus on improving the dissemination of accurate information through trusted messengers, such as healthcare professionals, rather than relying heavily on social media influencers, who often lack the scientific credibility necessary to change opinions. Moreover, it is evident that government agencies, while moderately trusted, need to enhance their communication efforts, ensuring that their messages remain politically neutral to avoid further alienating segments of the population.

The suggestion, based on these findings, is that public health authorities should prioritize healthcare professionals in vaccine communication strategies, as their trustworthiness is critical in promoting vaccine confidence. Additionally, campaigns need to be tailored to target specific demographic groups, particularly younger and less educated individuals who are more susceptible to misinformation. Such campaigns should simplify medical information and directly address the common misconceptions surrounding vaccines. To reduce the spread of misinformation, social media platforms should collaborate more closely with public health agencies to improve fact-checking mechanisms and increase the visibility of accurate health information.

Furthermore, building digital and health literacy through educational programs could improve the public's ability to critically assess online health information, thus mitigating the impact of misinformation. In the context of political polarization, public health messaging must remain neutral, focusing on the broader public health benefits of vaccination to depoliticize the issue. Strengthening partnerships between public health organizations, social

media companies, and private sector entities is essential to ensure that accurate information reaches the public efficiently and effectively.

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